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September 25, 2009

Dear Valued Customer,

Alitalia Cargo is pleased to announce effective October 1st, 2009 we will appoint Air France Cargo - KLM Cargo as our General Sales Agent in Japan.

Air France Cargo - KLM Cargo will represent Alitalia Cargo for Sales and Customer Service in Japan.

Alitalia operates wide body B-777 aircraft from Tokyo and Osaka with connections throughout Europe and beyond to North America, South America, North Africa and the Middle East.

All YOU need to do is to call Air France Cargo - KLM Cargo Customer Service for information and booking on Alitalia.

How to reach us

For more information please contact Customer Service at:

Air France Cargo - KLM Cargo Customer Service

Tokyo TEL: 03-3475-3000 FAX: 03-3475-3001 Osaka TEL: 06-6341-6692 FAX: 06-6341-6693

Sincerely,

Alitalia Cargo Japan